

June 26, 2020

Dear Casa del Mar Owners and Guests,

Due to the Covid-19 governmental mandates and recommendations, we have enhanced our cleaning protocols throughout the property and developed some simple guidelines we ask that everyone observe while staying on property.

- All employees, owners and guests are required to wear a face covering whenever they are in the lobby and/or public areas and may come within 6 feet from anyone not in their immediate family unit. This is mandated by the City of Galveston and everyone is required to comply with this order.
- Maintain social distancing of 6 feet from anyone not in your immediate family. So, please don't try to hug us and we won't try to hug you.
- Only one family representative should come into the lobby to register or conduct business – while we'd like to see everyone's smiling faces, this will limit exposure for you and others.
- Gatherings of more than 6 persons are not allowed – Sorry.
- We have provided hand sanitizers at the ground floor elevator landings for your use and please remember that frequently hand washing is highly recommended to avoid the spread of germs.
- Our swimming pools are both currently open, however, due to Government regulations (which are subject to change and we update our web-site when they affect our operations), we do have restrictions on the maximum occupancy that is allowed in each pool. We are asking all guests to limit their time in the pool area to 2 hours per family and to social distance while in pools. And remember, we are just as short stroll from the beach so that is another great option to enjoy some fresh sea breeze!
- The hotel lobby will be closing after midnight each evening until further notice. In the event of an emergency, residents and guests can call our after-hours phone number 713-557-6553 which will ring to our courtesy patrol officer on duty. In the event of a medical or other emergency you should call 911.
- We are all new to this too so if you have any suggestions or questions, please don't hesitate to call 409-740-2431 during normal business hours and we will be happy to assist.

Even with all of these new regulations, we are hopeful you will enjoy your time on the property and on Galveston Island. Please visit www.galveston.com for a list of things to do and restaurants that are welcoming guests. And take a deep breath and enjoy some Island time!

The Management and Staff
Casa del Mar